



THE PRE HOSPITAL
CLASSROOM

LEARN. PRACTICE. RESPOND. SAVE LIVES.

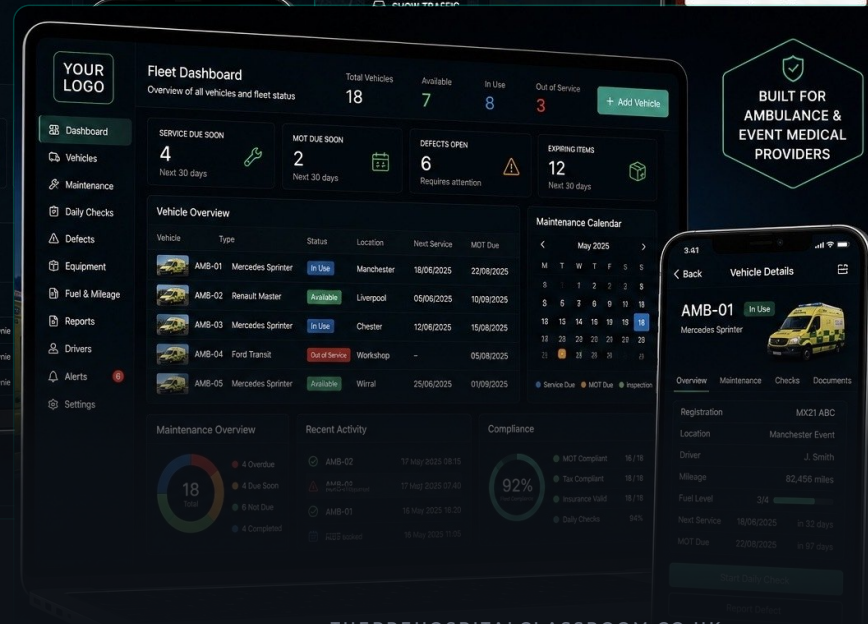
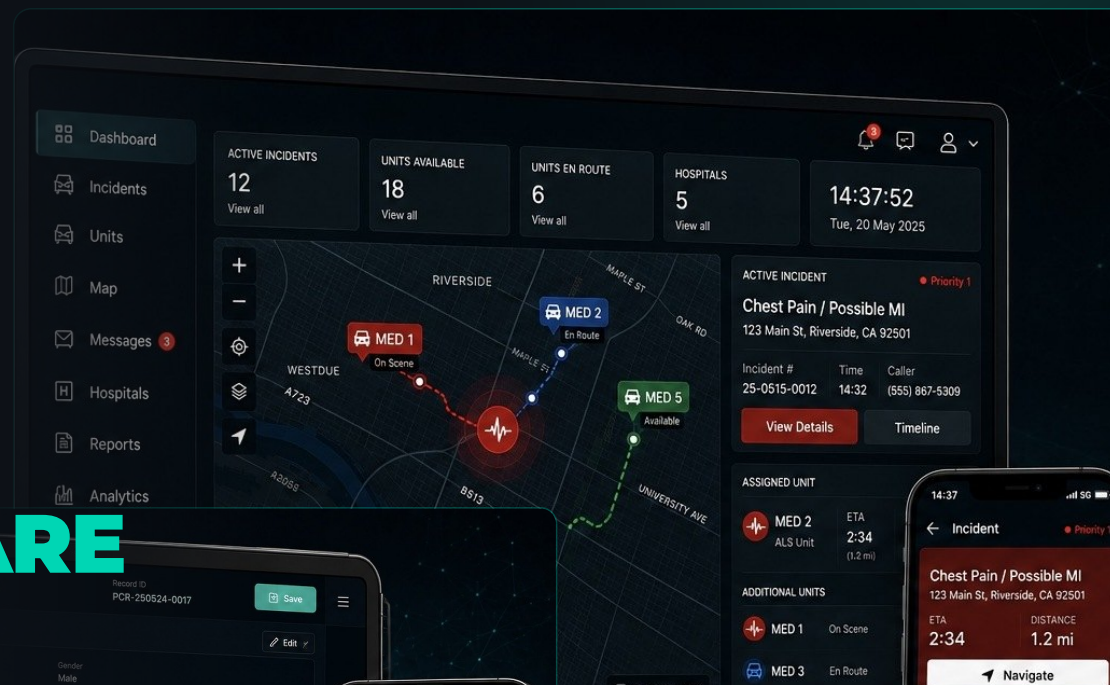
2026 DIGITAL SOLUTIONS CATALOGUE

DIGITAL SOLUTIONS FOR PRE-HOSPITAL CARE

Bespoke Software • Apps • Portals • Websites

Built specifically for private ambulance services and event medical providers.

**YOUR BUSINESS.
YOUR WORKFLOW.
YOUR SOFTWARE.**



THEPREHOSPITALCLASSROOM.CO.UK

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WHAT'S INSIDE

This catalogue sets out the digital systems we design and build for private ambulance services, event medical providers and pre-hospital organisations.

Everything shown is bespoke. The interfaces illustrate what can be developed — they are not a fixed product you are asked to fit around. Final functionality, integrations, hosting arrangements and pricing are agreed during consultation.

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ILLUSTRATIVE INTERFACES — EVERY DEPLOYMENT IS BRANDED AND CONFIGURED TO THE CLIENT ORGANISATION

INTRODUCTION

TECHNOLOGY BUILT AROUND YOUR SERVICE

No two ambulance or event medical organisations operate in quite the same way. Crewing models differ. Callsigns differ. What one provider calls a standby another calls a deployment. The checks, the paperwork, the reporting a client expects and the way a control room actually runs are all products of how that organisation has grown.

Off-the-shelf software rarely accounts for this. It arrives with its own assumptions, and the organisation is expected to adapt around them — renaming processes, working around missing fields, keeping a spreadsheet alongside the system for the things it cannot do.

Our approach is the other way round. We start with how your service operates, then build the system to match. The terminology is yours, the workflows follow your procedures, the permissions reflect your structure and the reports produce what your clients and regulators actually ask for.

These are bespoke digital solutions. Not templates, and not white-labelled products with your logo dropped into the corner — systems designed and built around your operational requirements.

WHAT WE CAN DEVELOP

- Web applications
- Internal management platforms
- Staff portals
- Compliance systems
- Patient documentation systems
- Stock systems
- Mobile applications
- Operational dashboards
- Customer portals
- Dispatch solutions
- Fleet management
- Bespoke integrations

CUSTOMISED TO YOUR

- Branding
- Services
- Workforce
- Operational processes
- Forms
- Permissions
- Locations
- Terminology
- Reporting requirements
- Existing digital ecosystem

BESPOKE BY DEFINITION

If a requirement matters to your service, it belongs in the specification — not on a roadmap you have no influence over.

TWELVE SOLUTIONS IN THIS CATALOGUE

Each one designed, branded and configured for the organisation it is built for.

01

EVENT MEDICAL DISPATCH
SYSTEM

02

DIGITAL VEHICLE &
EQUIPMENT CHECKS

03

STAFF & COMPLIANCE
PORTAL

04

CUSTOM MEDICAL
SOFTWARE & APPS

05

MEDICAL WEBSITE DESIGN

06

EVENT MEDICAL BOOKING
PORTAL

07

DIGITAL PATIENT RECORD
SYSTEM / EPCR

08

STAFF SCHEDULING &
AVAILABILITY APP

09

EVENT CONTROL & DIGITAL
RUN LOG

10

RECRUITMENT & STAFF
ONBOARDING PORTAL

11

MEDICAL EQUIPMENT &
STOCK MANAGEMENT

12

AMBULANCE FLEET
MANAGEMENT SYSTEM

OUR APPROACH

YOUR BRAND. YOUR WORKFLOW. YOUR PLATFORM.

Bespoke development is not simply a matter of changing colours. It means the system's structure, language and logic are decided by your organisation rather than inherited from a supplier's idea of how an ambulance service ought to run.

In practice that shows up in small, important places: the status a crew presses when they are committed but not yet mobile; the field a client always asks about; the report a venue insists on seeing within 48 hours of an event closing.

We build those details in deliberately, because they are usually the difference between a system staff use and a system staff work around.

**IMPORTANT**

Features shown throughout this catalogue are examples of what can be developed. Final functionality, integrations, hosting arrangements and pricing are agreed during consultation and depend on the individual project specification.

**CUSTOM BRANDING**

Your logo, your colours and your visual identity throughout the interface, notifications and exported documents.

**BESPOKE WORKFLOWS**

Built around how your organisation actually operates, using your terminology, your stages and your approval routes.

**DESKTOP + MOBILE**

Responsive systems that work at a control desk, in an office and on a phone at the side of a field.

**ROLE-BASED ACCESS**

Different interfaces and permissions for managers, clinicians, control staff, administrators and clients.

**SCALABLE**

Designed so additional users, vehicles, sites and modules can be added as the organisation grows.

**INTEGRATION READY**

Potential integration with other systems and services where an appropriate interface exists and it is technically viable.

**ONGOING DEVELOPMENT**

Systems can be extended and refined as requirements change, rather than replaced every few years.

ONE PARTNER. ENDLESS POSSIBILITIES.

One team designing, building and supporting the systems your service runs on.

EVENT MEDICAL DISPATCH SYSTEM

Run your whole event from one screen.

A live dispatch and incident management platform built for event medical cover and independent ambulance operations. Control staff see every open incident, every unit and every status change on a single operational view, while responders receive tasking directly through a mobile interface.

Most event medical operations still run on a radio, a whiteboard and a paper log. Information sits in one person's head, timings are reconstructed afterwards from memory, and simple questions become difficult to answer: when was that unit assigned, who attended, how long did the response actually take?

A bespoke build matters here because no two control rooms use the same language. Callsign structures, unit types, status codes, incident categories and escalation thresholds all differ between providers. The system is configured around the way your control room already works, so staff adopt it quickly rather than fighting it.

IDEAL FOR

Festival & concert medical cover

Sporting events & stadia

Motorsport & endurance events

Private ambulance control rooms

Multi-site event operations

County shows & mass gatherings



ILLUSTRATIVE INTERFACE — CONFIGURED TO YOUR BRAND

AT A GLANCE

PLATFORM

Web and mobile, responsive across desktop, tablet and phone.

USERS

Role-based access, with roles and permissions defined at specification.

BRANDING

Your logo, colours, terminology and domain applied throughout.

HOSTING

Hosting and data residency options discussed and agreed before deployment.

YOUR SOFTWARE. YOUR BRAND.

POWERFUL FEATURES. BUILT AROUND YOU.

Each capability below is configurable. What is included, how it behaves and what it is called are defined during specification for your organisation.



LIVE DISPATCH BOARD

Open incidents, assigned units and outstanding tasks on one operational view that updates as statuses change.



LIVE UNIT MAPPING

Plot units and incidents against a site plan or street map where location data is available — invaluable on large sites where verbal descriptions are ambiguous.



UNIT STATUS TRACKING

Configurable status sets — available, mobile, on scene, conveying, off-run — matched to your own operational terminology.



INCIDENT PRIORITISATION

Categorise and grade incidents so the most serious jobs are visible immediately. Categories and priority levels are defined during specification.



MOBILE RESPONDER INTERFACE

Crews accept tasking, update status and record scene detail from a phone or tablet, reducing dependence on voice traffic.



SECURE MESSAGING

Send written instructions to a single unit, a group or all units, retained alongside the incident record.



TIMESTAMPED ACTIVITY

Every assignment, status change and update is captured with a time and a named user, forming a defensible chronology.



RESOURCE OVERVIEW

See unit types, crewing and capability at a glance so you know what you genuinely have available.



CUSTOM CALLSIGNS & STATUSES

Your callsign format, your unit naming, your status codes — configured at set-up rather than imposed on you.



POST-EVENT REPORTING

Export incident history, response timings and activity summaries for debriefs, client reports and internal review.



EVENT SITE MAPPING

Load event-specific site plans with posts, gates, stages and treatment areas marked, so locations are described consistently.



INCIDENT HISTORY

Every closed incident is retained and searchable, with its full activity trail intact for later review.

WHAT COULD THIS MEAN FOR YOUR ORGANISATION?

FASTER DISPATCH

Incidents are raised, graded and allocated in the same place, removing the delay between a call being taken and a unit being tasked.

BETTER SITUATIONAL AWARENESS

Control sees resource position, availability and workload without asking for it over the air.

CLEARER COMMUNICATION

Written tasking sits with the incident, so detail is not lost between a radio message and a scribbled note.

REDUCED RADIO TRAFFIC

Routine status updates move to the app, keeping the channel clear for the traffic that genuinely needs it.

COMPLETE EVENT RECORDS

A single, timestamped record of what happened and when, available immediately rather than reconstructed days later.

STRONGER POST-EVENT REPORTING

Client debriefs and internal reviews are supported by real activity data rather than recollection.

BUILT AROUND YOUR SERVICE

Grading structures, unit hierarchies, escalation rules, event-specific incident types and the layout of the control view itself can all be shaped around your operating model and the requirements of individual clients or venues.

SECURITY BY DESIGN

Security, privacy and access requirements are considered from the earliest stages of each bespoke project rather than being treated as an afterthought.



SECURITY & DATA PROTECTION

A dispatch platform processes operational data about staff, units and incidents, and will frequently capture limited information about members of the public who have required assistance. That information may include health details, which are special category personal data under UK GDPR and therefore attract additional safeguards. Requirements under UK GDPR and the Data Protection Act 2018 are considered as part of design and deployment: data minimisation in what the system asks for, role-based permissions so control, clinical and management users see only what their role requires, secure authentication, encryption in transit, appropriate storage controls, audit logging of significant actions, defined backup and retention arrangements and a documented route for deletion and breach response.

The final data protection position for any deployment depends on the hosting architecture selected, the categories of data actually processed, the integrations required, the user roles defined, your retention rules and your own organisational policies. Controller and processor responsibilities are established in writing before launch, and Data Processing Agreements are put in place where required. Software supports compliance; it does not create it. Purchasing a system does not by itself make an organisation compliant with UK GDPR, the Data Protection Act 2018 or any regulatory framework.

BUILT FOR YOUR ORGANISATION

Every organisation works differently. Rather than forcing your team into a rigid off-the-shelf system, we can design your solution around your workflows, branding, users and operational requirements. Every project is individually scoped based on functionality, complexity, integrations, number of users and deployment requirements.

BESPOKE PRICING — PLEASE CONTACT

Thomas.Downie@theprehospitalclassroom.co.uk

FOR YOUR BESPOKE QUOTE

DIGITAL VEHICLE & EQUIPMENT CHECKS

Bin the paperwork. Digitise your fleet.



ILLUSTRATIVE INTERFACE — CONFIGURED TO YOUR BRAND

AT A GLANCE

PLATFORM

Web and mobile, responsive across desktop, tablet and phone.

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Role-based access, with roles and permissions defined at specification.

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YOUR SOFTWARE. YOUR BRAND.

IDEAL FOR

Private ambulance providers

Event medical companies

Patient transport services

First aid cover organisations

Multi-vehicle fleets

Providers preparing for inspection

POWERFUL FEATURES. BUILT AROUND YOU.

Each capability below is configurable. What is included, how it behaves and what it is called are defined during specification for your organisation.



DIGITAL CHECKLISTS

Structured vehicle and equipment checks completed on a phone or tablet, with question sets built to match each vehicle type.



PHOTO EVIDENCE

Attach photographs directly to a check or a defect so the condition found is documented, not just described.



DEFECT REPORTING

Raise a defect at the point of discovery, assign a severity and route it to the right person automatically.



CORRECTIVE ACTIONS

Track a defect from identification through to resolution, with the action taken and the person responsible recorded.



VEHICLE STATUS

See which vehicles are checked, available, restricted or off the road, based on the checks and defects recorded against them.



MILEAGE & FUEL CAPTURE

Record mileage and fuel readings as part of the daily check so trends can be reported without a separate process.



EQUIPMENT INVENTORY

Hold kit lists against vehicles and bags, and check items as present, missing or unserviceable.



EXPIRY TRACKING

Record expiry dates for consumables and equipment, with configurable warnings ahead of the date.



MISSED-CHECK ALERTS

Configurable notifications when an expected check has not been completed within a defined window.



MANAGER DASHBOARD

Compliance at a glance across the fleet, with the ability to drill into any individual check.



DIGITAL AUDIT HISTORY

A retained, searchable history of every check, defect and action, exportable when evidence is required.



ROLE-BASED ACCESS

Crew, workshop, fleet manager and director views can each be configured to show the appropriate level of detail.

WHAT COULD THIS MEAN FOR YOUR ORGANISATION?

REDUCED PAPERWORK

Check sheets, defect books and filing disappear. The record is created once, at the point of the check.

BETTER FLEET READINESS

Managers can see the true state of the fleet before a shift begins rather than after a problem emerges.

GREATER OVERSIGHT

Missed checks become visible immediately instead of surfacing weeks later during a review.

FASTER DEFECT ESCALATION

Defects reach the right person as soon as they are raised, with a photograph and a severity attached.

CLEAR AUDIT HISTORY

Evidence of checking is retained and retrievable, supporting internal governance and external scrutiny.

MORE CONSISTENT PROCESSES

Every crew completes the same structured check in the same way, regardless of who is on shift.

BUILT AROUND YOUR SERVICE

Checklist content, vehicle categories, defect severities, escalation routes, notification timings and reporting formats are all configured to your fleet, your terminology and your governance arrangements.

SECURITY BY DESIGN

Security, privacy and access requirements are considered from the earliest stages of each bespoke project rather than being treated as an afterthought.



SECURITY & DATA PROTECTION

This system principally processes operational and asset data, together with information identifying which member of staff completed each check or raised each defect — which is personal data under UK GDPR. Photographic evidence can also capture more than intended, so the system is designed with data minimisation in mind and guidance is provided on appropriate use. Access controls, role-based permissions, secure authentication, encryption in transit, audit logging of edits and deletions, defined retention periods and backup arrangements are considered as part of design rather than added afterwards.

The final data protection position for any deployment depends on the hosting architecture selected, the categories of data actually processed, the integrations required, the user roles defined, your retention rules and your own organisational policies. Controller and processor responsibilities are established in writing before launch, and Data Processing Agreements are put in place where required. Software supports compliance; it does not create it. Purchasing a system does not by itself make an organisation compliant with UK GDPR, the Data Protection Act 2018 or any regulatory framework.

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BESPOKE PRICING — PLEASE CONTACT

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FOR YOUR BESPOKE QUOTE

STAFF & COMPLIANCE PORTAL

Your workforce. One secure platform.

A central workforce record holding staff profiles, qualifications, registrations, DBS information, training history, competencies and supporting documents, with automated warnings as expiry dates approach.

Most providers manage this in a spreadsheet, a shared drive and somebody's memory. It works until the organisation grows, or until a clinician turns up to a shift with a lapsed certificate. Chasing evidence before an inspection, a client audit or a contract renewal then becomes days of avoidable work.

Because workforce requirements differ by organisation and by role, the record structure itself is configurable. The qualifications you track, the documents you require, the competencies you sign off and the alert windows you use are defined by you rather than by a generic template.

IDEAL FOR

Independent ambulance services

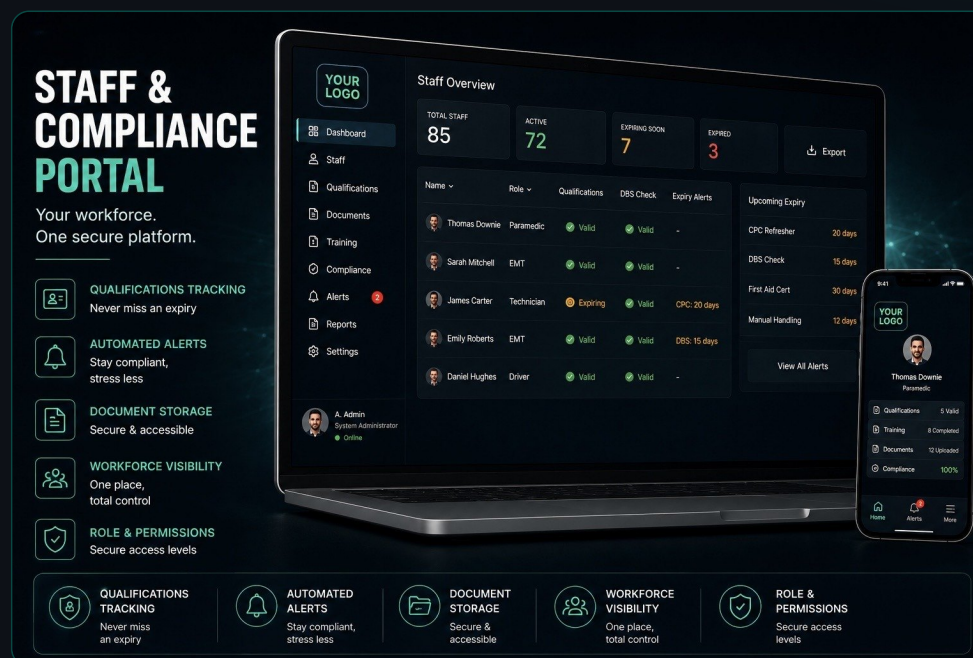
Event medical providers

Training organisations

Bank & sub-contractor workforces

Providers registered with the CQC

Organisations tendering for contracts



ILLUSTRATIVE INTERFACE — CONFIGURED TO YOUR BRAND

AT A GLANCE

PLATFORM

Web and mobile, responsive across desktop, tablet and phone.

USERS

Role-based access, with roles and permissions defined at specification.

BRANDING

Your logo, colours, terminology and domain applied throughout.

HOSTING

Hosting and data residency options discussed and agreed before deployment.

YOUR SOFTWARE. YOUR BRAND.

POWERFUL FEATURES. BUILT AROUND YOU.

Each capability below is configurable. What is included, how it behaves and what it is called are defined during specification for your organisation.



STAFF PROFILES

A single record per person covering role, employment type, contact details, documents and history.



QUALIFICATIONS TRACKING

Record qualifications, awarding bodies, certificate numbers and expiry dates, with evidence attached.



EXPIRY ALERTS

Configurable warnings ahead of expiry for individuals and managers, so renewals are planned rather than rushed.



DBS RECORDS

Hold DBS status, level, issue dates and update-service information in line with your own retention policy.



TRAINING HISTORY

Record completed training, refresher cycles and outstanding requirements against each member of staff.



COMPETENCY SIGN-OFF

Structured competency frameworks with assessor sign-off and dated evidence trails.



DOCUMENT STORAGE

Certificates, right-to-work evidence, references and other documents stored against the individual rather than in a shared folder.



POLICY ACKNOWLEDGEMENT

Publish policies and record who has read and acknowledged which version, and when.



ROLE-BASED ACCESS

Staff, line managers, clinical leads and administrators see different views and hold different permissions.



COMPLIANCE DASHBOARD

Workforce status at a glance — valid, expiring, expired — with the ability to drill into any individual.



SEARCH & FILTERING

Find every clinician holding a given qualification, or everyone whose DBS falls due next quarter, in seconds.



REPORTING & EXPORT

Produce workforce reports for management, clients or inspection, exportable in common formats.

WHAT COULD THIS MEAN FOR YOUR ORGANISATION?

ONE SOURCE OF WORKFORCE INFORMATION

Profiles, documents and evidence live in one place instead of across spreadsheets, inboxes and drives.

REDUCED SPREADSHEET RELIANCE

No more version confusion over which tracker is current or who last updated it.

FEWER MISSED EXPIRIES

Automated warnings give managers and staff time to act before a qualification lapses.

FASTER COMPLIANCE CHECKS

Evidence for an audit, tender or inspection can be assembled in minutes rather than days.

BETTER MANAGEMENT VISIBILITY

Leaders can see workforce capability and risk without requesting a manual return.

GREATER ACCOUNTABILITY

Every upload, approval and acknowledgement is attributable to a named user and a date.

BUILT AROUND YOUR SERVICE

Qualification types, competency frameworks, document requirements, alert windows, approval workflows and dashboard content are all configured around your roles, your governance structure and your contractual obligations.

SECURITY BY DESIGN

Security, privacy and access requirements are considered from the earliest stages of each bespoke project rather than being treated as an afterthought.



SECURITY & DATA PROTECTION

A workforce portal holds a substantial volume of personal data, and some of it is sensitive: DBS information, occupational health notes and fitness-to-work records may constitute special category data under UK GDPR, which requires an appropriate lawful basis and additional safeguards. The system is designed to collect only what your organisation genuinely needs, to restrict visibility by role, to require secure authentication, to encrypt data in transit and to log significant access and changes. Retention is configurable so records can be held for the period your policy specifies and then deleted, and staff-facing views can be provided to support subject access and rectification requests.

The final data protection position for any deployment depends on the hosting architecture selected, the categories of data actually processed, the integrations required, the user roles defined, your retention rules and your own organisational policies. Controller and processor responsibilities are established in writing before launch, and Data Processing Agreements are put in place where required. Software supports compliance; it does not create it. Purchasing a system does not by itself make an organisation compliant with UK GDPR, the Data Protection Act 2018 or any regulatory framework.

BUILT FOR YOUR ORGANISATION

Every organisation works differently. Rather than forcing your team into a rigid off-the-shelf system, we can design your solution around your workflows, branding, users and operational requirements. Every project is individually scoped based on functionality, complexity, integrations, number of users and deployment requirements.

BESPOKE PRICING — PLEASE CONTACT

Thomas.Downie@theprehospitalclassroom.co.uk

FOR YOUR BESPOKE QUOTE

CUSTOM MEDICAL SOFTWARE & APPS

Got an idea? Let's build it.



CUSTOM MEDICAL SOFTWARE & APPS
 Got an idea? We build it.

- BESPOKE SOLUTIONS**
Built around you
- WEB & MOBILE APPS**
Any device, anywhere
- INTEGRATED SYSTEMS**
Work together seamlessly
- SCALABLE & SECURE**
Built to grow
- SUPPORT & UPDATES**
We're with you all the way
- CUSTOM BUILT. FULLY BRANDED. 100% YOURS.**

YOUR LOGO

Dashboard
 Today's Activity
 Response Time: 02:34 +15%
 Incidents by Type: Medical, Trauma, Other
 Recent Incidents: Chest Pain / Possible MI, Fall / Possible Fracture, Asthma Attack

Training Portal
 FREC 3, FAW, OOHAILS, EFAW
 Progress: 75%, 80%, 90%, 20%

Patient Record
 John Smith
 Overview, Timeline, Documents
 BP: 127/80, SpO2: 98%, Temp: 37.1°C

System Status
 Dispatch, Operational, Mobile Apps, Operational, Database, Operational, Integrations, Operational

ONE PARTNER. ENDLESS POSSIBILITIES.
 POWERFUL DIGITAL SOLUTIONS FOR MEDICAL & EVENT MEDICAL COMPANIES.

- PATIENT RECORD SYSTEMS**
Secure digital records on the go
- DISPATCH SOFTWARE**
Smarter dispatch, better outcomes
- TRAINING PLATFORMS**
Deliver, track & certify with ease
- HR SYSTEMS**
People management made simple
- COMPLIANCE PORTALS**
Policies, audits & documents
- BESPOKE MOBILE APPS**
Custom apps for your unique needs

ILLUSTRATIVE INTERFACE — CONFIGURED TO YOUR BRAND

AT A GLANCE

PLATFORM

Web and mobile, responsive across desktop, tablet and phone.

USERS

Role-based access, with roles and permissions defined at specification.

BRANDING

Your logo, colours, terminology and domain applied throughout.

HOSTING

Hosting and data residency options discussed and agreed before deployment.

YOUR SOFTWARE. YOUR BRAND.

IDEAL FOR

Organisations with a specific unmet requirement

Providers replacing legacy spreadsheets

Training companies needing learner platforms

Groups operating across multiple sites

Companies integrating existing systems

Anyone with an idea worth testing

POWERFUL FEATURES. BUILT AROUND YOU.

Each capability below is configurable. What is included, how it behaves and what it is called are defined during specification for your organisation.



BESPOKE WEB APPLICATIONS

Browser-based platforms accessible from any modern device, built around your workflows rather than a generic template.



MOBILE APPLICATIONS

Applications for phones and tablets where staff need to work away from a desk, at scene, in a vehicle or on a site.



OPERATIONAL DASHBOARDS

Bring the numbers that matter into one view — activity, response, workforce, compliance, whatever drives your decisions.



PATIENT & CLINICAL SYSTEMS

Clinical documentation and records tooling designed with the additional safeguards that health data requires.



TRAINING PLATFORMS

Course delivery, learner progress, assessment records and certification tracking for training providers.



HR & COMPLIANCE TOOLS

Workforce administration, document control, policy management and audit support tailored to your governance model.



CUSTOMER PORTALS

Give clients a professional self-service view of their bookings, documents, reports and communications.



REPORTING SYSTEMS

Structured reporting with filtering, scheduled outputs and export in the formats your stakeholders expect.



WORKFLOW AUTOMATION

Replace manual chasing with configured rules — approvals, reminders, escalations and status changes.



SYSTEM INTEGRATIONS

Connect to other platforms and services where an appropriate interface exists and the arrangement is technically and contractually viable.



CUSTOM BRANDING

Your logo, colours and terminology applied throughout the interface and any documents the system produces.



SUPPORT & UPDATES

Support, maintenance and further development arrangements agreed at the outset rather than left open-ended.

04**OUTCOMES**

WHAT COULD THIS MEAN FOR YOUR ORGANISATION?

A SYSTEM THAT FITS

The platform reflects your process instead of forcing your team to work around somebody else's assumptions.

LESS DUPLICATED EFFORT

Information is entered once and reused, rather than re-keyed between spreadsheets, emails and forms.

SECTOR UNDERSTANDING

You are not explaining what a callsign, a DBS check or an event risk assessment is before work can start.

ROOM TO GROW

Systems are built so that additional modules and users can be added as the organisation develops.

CLEAR OWNERSHIP

Your platform, your branding, your data, with arrangements agreed in writing at the outset.

ONGOING DEVELOPMENT

Requirements change. Systems can be extended and refined rather than replaced every few years.

BUILT AROUND YOUR SERVICE

Scope, functionality, integrations, hosting and support arrangements are all defined jointly during discovery and specification, and confirmed in writing before development begins.

SECURITY BY DESIGN

Security, privacy and access requirements are considered from the earliest stages of each bespoke project rather than being treated as an afterthought.



SECURITY & DATA PROTECTION

Because bespoke projects vary enormously in what they process, security and data protection work begins at discovery rather than at deployment. We establish early what personal data the system will handle, whether any of it is special category data under UK GDPR, who the controller and processor are, what lawful basis applies and what retention the organisation requires. Design decisions then follow from that: minimising what is collected, restricting access by role, requiring secure authentication, encrypting data in transit, applying appropriate storage controls, logging significant actions and defining backup, retention and deletion arrangements.

Where a project is likely to involve high-risk processing, we will say so and recommend that a Data Protection Impact Assessment is completed. The final data protection position for any deployment depends on the hosting architecture selected, the categories of data actually processed, the integrations required, the user roles defined, your retention rules and your own organisational policies. Controller and processor responsibilities are established in writing before launch, and Data Processing Agreements are put in place where required. Software supports compliance; it does not create it. Purchasing a system does not by itself make an organisation compliant with UK GDPR, the Data Protection Act 2018 or any regulatory framework.

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FOR YOUR BESPOKE QUOTE

MEDICAL WEBSITE DESIGN

Professional. Responsive. Built for your business.

Bespoke websites designed specifically for ambulance services, event medical providers and training organisations — not adapted from a generic business template with a stethoscope stock photograph dropped in.

For most providers the website is the first thing an event organiser, a venue, a commissioner or a prospective clinician sees. A dated, slow or awkward site quietly costs enquiries, because the visitor assumes the service behind it is run the same way. A clear, fast, credible site does the opposite.

The site is built around what you actually need it to do: explain your services, capture event cover enquiries, present your training portfolio, support recruitment and give clients an obvious route to get in touch.

IDEAL FOR

Private ambulance services

Event medical providers

First aid training companies

New providers establishing a presence

Organisations rebranding

Providers with dated or slow sites



ILLUSTRATIVE INTERFACE — CONFIGURED TO YOUR BRAND

AT A GLANCE

PLATFORM

Web and mobile, responsive across desktop, tablet and phone.

USERS

Role-based access, with roles and permissions defined at specification.

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Your logo, colours, terminology and domain applied throughout.

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BESPOKE DESIGN

A site designed around your brand, services and audience rather than assembled from an off-the-shelf theme.



FULLY RESPONSIVE

Layouts built to work properly on phones and tablets, where the majority of enquiry traffic now originates.



ENQUIRY & BOOKING FORMS

Structured event cover enquiry forms that capture the detail you need first time, reducing back-and-forth.



SERVICE PAGES

Clear, well-structured pages for event cover, patient transport, standby provision and any other service line.



TRAINING & COURSE PAGES

Present your course portfolio with dates, content and booking or enquiry routes.



RECRUITMENT SECTION

Advertise roles and capture applications, with the option to link to a full onboarding portal.



SEO FOUNDATIONS

Sensible page structure, metadata, performance and accessibility groundwork. Rankings depend on many external factors and cannot be guaranteed by anyone.



PERFORMANCE FOCUSED

Built with page weight and load speed in mind, because slow sites lose visitors before they read anything.



SECURE HOSTING OPTIONS

Hosting arrangements including TLS certificates, backups and update routines can be provided or advised on.



ANALYTICS OPTIONS

Optional analytics so you can see what visitors do, configured with privacy and consent requirements in mind.



CONTENT UPDATES

Editable content areas or a managed update arrangement, depending on how hands-on you want to be.



BRAND CONSISTENCY

The site aligns with your wider identity – vehicles, uniform, documents and any operational systems we build for you.

WHAT COULD THIS MEAN FOR YOUR ORGANISATION?

A MORE CREDIBLE FIRST IMPRESSION

Event organisers and commissioners judge providers on presentation before they ever speak to you.

BETTER QUALITY ENQUIRIES

Structured forms capture event dates, locations, numbers and requirements up front.

EASIER RECRUITMENT

A professional careers presence helps attract clinicians in a competitive market.

REDUCED ADMINISTRATION

Common questions are answered on the site instead of by email, one at a time.

CONSISTENT BRANDING

One visual identity across website, portals and operational systems.

A PLATFORM TO BUILD ON

The site can later connect to booking, recruitment or client portals as the business grows.

BUILT AROUND YOUR SERVICE

Structure, page content, form fields, branding, hosting arrangements and any integration with booking or recruitment systems are agreed during specification and shaped around your service lines.

SECURITY BY DESIGN

Security, privacy and access requirements are considered from the earliest stages of each bespoke project rather than being treated as an afterthought.



SECURITY & DATA PROTECTION

Websites collect personal data through enquiry, booking and recruitment forms, and recruitment submissions in particular can include sensitive information. Sites are built with privacy by design in mind: forms request only what is genuinely needed, submissions are transmitted over encrypted connections, access to stored submissions is restricted, and retention arrangements are agreed rather than left indefinite. Cookie and analytics configuration is handled in line with UK requirements on consent, and privacy notices are structured to reflect what the site actually does.

The final data protection position for any deployment depends on the hosting architecture selected, the categories of data actually processed, the integrations required, the user roles defined, your retention rules and your own organisational policies. Controller and processor responsibilities are established in writing before launch, and Data Processing Agreements are put in place where required. Software supports compliance; it does not create it. Purchasing a system does not by itself make an organisation compliant with UK GDPR, the Data Protection Act 2018 or any regulatory framework.

BUILT FOR YOUR ORGANISATION

Every organisation works differently. Rather than forcing your team into a rigid off-the-shelf system, we can design your solution around your workflows, branding, users and operational requirements. Every project is individually scoped based on functionality, complexity, integrations, number of users and deployment requirements.

BESPOKE PRICING — PLEASE CONTACT

Thomas.Downie@theprehospitalclassroom.co.uk

FOR YOUR BESPOKE QUOTE

EVENT MEDICAL BOOKING PORTAL

From enquiry to confirmed. All in one place.



ILLUSTRATIVE INTERFACE — CONFIGURED TO YOUR BRAND

AT A GLANCE

PLATFORM

Web and mobile, responsive across desktop, tablet and phone.

USERS

Role-based access, with roles and permissions defined at specification.

BRANDING

Your logo, colours, terminology and domain applied throughout.

HOSTING

Hosting and data residency options discussed and agreed before deployment.

YOUR SOFTWARE. YOUR BRAND.

IDEAL FOR

Event medical companies

Private ambulance providers

First aid cover organisations

Providers with high enquiry volume

Companies serving repeat clients

Organisations formalising their sales process

POWERFUL FEATURES. BUILT AROUND YOU.

Each capability below is configurable. What is included, how it behaves and what it is called are defined during specification for your organisation.



ONLINE ENQUIRY FORMS

Structured enquiry capture covering event type, dates, location, attendance and requirements, so quoting starts with the right information.



SERVICE SELECTION

Clients choose from your defined service catalogue — crew types, vehicles, treatment facilities and equipment.



QUOTATION BUILDING

Generate quotations from your own rate structures, with the level of automation agreed during specification.



BOOKING CONFIRMATION

Clients accept and confirm online, with the confirmation recorded against the booking.



CLIENT ACCOUNTS

Returning organisers log in to see their history, upcoming events and documents rather than searching old emails.



DOCUMENT UPLOADS

Risk assessments, site plans, event management plans and licences uploaded against the correct booking.



BOOKING STATUS TRACKING

Enquiry, quoted, confirmed, delivered, invoiced — a clear pipeline visible to both sides.



ADMIN DASHBOARD

Every enquiry and booking in one view, with filtering by date, status, client and value.



INVOICING

Raise and issue invoices against confirmed bookings, with your own numbering and terms.



PAYMENTS WHERE INTEGRATED

Online payment can be integrated with a suitable provider where required, subject to the arrangements agreed at specification.



CLIENT COMMUNICATION

Templated, branded email correspondence tied to booking milestones, reducing repetitive manual messages.



REPORTING

Enquiry volumes, conversion, booking values and event counts, exportable for management reporting.

WHAT COULD THIS MEAN FOR YOUR ORGANISATION?

A MORE PROFESSIONAL BOOKING EXPERIENCE

Clients deal with a clear system rather than a chain of forwarded emails.

LESS EMAIL ADMINISTRATION

Structured enquiries and templated correspondence remove a substantial amount of repetitive typing.

CENTRALISED BOOKING INFORMATION

Event detail, documents, quotes and correspondence live against the booking, not in an individual's mailbox.

CLEARER PIPELINE VISIBILITY

You can see what is enquired, quoted and confirmed without assembling it manually.

BETTER CUSTOMER EXPERIENCE

Organisers can check status and retrieve documents themselves, at any hour.

MORE CONSISTENT PROCESSES

Every enquiry follows the same route, regardless of who in the office picks it up.

BUILT AROUND YOUR SERVICE

Service catalogues, rate structures, quotation logic, document requirements, booking statuses, email templates and reporting are configured around your commercial model and the way you already sell.

SECURITY BY DESIGN

Security, privacy and access requirements are considered from the earliest stages of each bespoke project rather than being treated as an afterthought.



SECURITY & DATA PROTECTION

A booking portal processes client contact details, event information and commercial data, and uploaded documents such as event management plans may contain personal data belonging to third parties. Where payment functionality is integrated, card data is handled by the payment provider under their own security arrangements rather than stored in the platform. Design considers UK GDPR and the Data Protection Act 2018 throughout: minimising the data requested, separating client accounts so organisations cannot see one another's information, requiring secure authentication, encrypting data in transit, logging administrative actions and defining retention for enquiries that never convert as well as for completed bookings.

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BESPOKE PRICING — PLEASE CONTACT

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FOR YOUR BESPOKE QUOTE

DIGITAL PATIENT RECORD SYSTEM / EPCR

From patient contact to completed record.

An electronic patient care record built for pre-hospital clinicians: demographics, presenting complaint, history, examination findings, observations, treatment, interventions, disposition and handover, captured on a tablet or phone and completed at the point of care.

Paper patient report forms create familiar problems. Handwriting is variable, sets go missing, copies are photographed on personal phones, and retrieving a specific record months later for a complaint, a claim or a clinical audit is slow and uncertain. Structured digital records address the legibility, retrieval and consistency issues at the same time.

Because this system processes health information — special category personal data under UK GDPR — it is treated with more care than any other product in this catalogue. Data protection considerations shape the design from the first conversation, not the final sprint.

Clinical content is configured around your scope of practice, your governance arrangements and the clinical frameworks your organisation works to, rather than a fixed form set imposed by a supplier.

IDEAL FOR

Independent ambulance services

Event medical providers

Remote & industrial medical teams

Providers requiring clinical audit data

Organisations moving away from paper PRFs

Services with clinical governance obligations



ILLUSTRATIVE INTERFACE — CONFIGURED TO YOUR BRAND

AT A GLANCE

PLATFORM

Web and mobile, responsive across desktop, tablet and phone.

USERS

Role-based access, with roles and permissions defined at specification.

BRANDING

Your logo, colours, terminology and domain applied throughout.

HOSTING

Hosting and data residency options discussed and agreed before deployment.

YOUR SOFTWARE. YOUR BRAND.

POWERFUL FEATURES. BUILT AROUND YOU.

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PATIENT DEMOGRAPHICS

Structured capture of identifying information, with the fields collected agreed against a data minimisation review.



CLINICAL ASSESSMENT

Presenting complaint, history, examination findings and clinical impression recorded in a consistent structure.



OBSERVATIONS

Serial observations recorded and displayed over time, so trends are visible rather than buried in prose.



TREATMENT & INTERVENTIONS

Record interventions performed, by whom and at what time, against the clinical timeline.



MEDICINES RECORDING

Medicines administration can be recorded where this is appropriate to your scope of practice, governance and PGD or policy arrangements.



CLINICAL TIMELINE

A chronological view of contact, assessment, treatment, disposition and completion.



DIGITAL SIGNATURES

Patient and clinician signatures captured on device and retained with the record.



DISPOSITION & HANDOVER

Structured disposition recording and handover documentation suitable for onward care.



PDF EXPORT

Generate a professional record for handover, for the patient, or for retention, subject to your disclosure policies.



AUDIT LOGGING

Access, creation, amendment and export of records can be logged to support clinical governance and information governance.



OFFLINE WORKING

Where implemented for a project, records can be completed without connectivity and synchronised when a connection returns.



CLINICAL AUDIT REPORTING

Aggregate and export data for clinical audit and service review, with identifiers handled appropriately.

WHAT COULD THIS MEAN FOR YOUR ORGANISATION?

IMPROVED RECORD KEEPING

Structured, legible records completed consistently, regardless of who is writing them.

FASTER RETRIEVAL

A specific record can be located in seconds rather than searched for in storage boxes.

BETTER CLINICAL GOVERNANCE

Audit and review can draw on real data instead of manual sampling of paper forms.

GREATER ACCOUNTABILITY

Entries are attributable to a named clinician with a recorded time.

REDUCED PAPERWORK

No printing, collecting, scanning or physical archiving of patient report forms.

MORE PROFESSIONAL HANDOVERS

A clear, complete written record supports safe transfer of care.

BUILT AROUND YOUR SERVICE

Form structure, clinical content, observation sets, medicines lists, disposition options, signature requirements, retention rules and reporting are configured to your scope of practice and clinical governance framework.

SECURITY BY DESIGN

Security, privacy and access requirements are considered from the earliest stages of each bespoke project rather than being treated as an afterthought.



SECURITY & DATA PROTECTION

Patient records contain health information, which is special category personal data under Article 9 of the UK GDPR. Processing it requires both a lawful basis under Article 6 and a separate condition under Article 9, together with safeguards proportionate to the sensitivity of the data and the risk to the individuals concerned. This is established during discovery, before design work begins, and documented so that your organisation understands exactly what is processed and why.

CONTINUED OVERLEAF ›

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BESPOKE PRICING — PLEASE CONTACT

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FOR YOUR BESPOKE QUOTE

HANDLING CLINICAL INFORMATION RESPONSIBLY

Design considerations include: data minimisation, so the record asks only for what is clinically and legally necessary; role-based access control, so clinical records are visible only to those with a legitimate reason; secure authentication, with multi-factor authentication available where appropriate; encryption in transit and appropriate encryption and access controls for data at rest; comprehensive audit logging of access, amendment and export; secure hosting arrangements, including UK or EEA data residency where that is your requirement; tested backup and restoration procedures; and defined retention periods aligned to the record-keeping standards your organisation is subject to, with a controlled route to deletion at the end of that period.

Processing patient data at this scale and sensitivity will normally require a Data Protection Impact Assessment. We will recommend one where it is appropriate and support the technical sections, but the DPIA remains your organisation's responsibility as controller. We make no claim of NHS approval, NHS integration or DSPT status; any interface with an external clinical system would require separate development and the authorisation of the relevant organisation. The final data protection position for any deployment depends on the hosting architecture selected, the categories of data actually processed, the integrations required, the user roles defined, your retention rules and your own organisational policies. Controller and processor responsibilities are established in writing before launch, and Data Processing Agreements are put in place where required. Software supports compliance; it does not create it. Purchasing a system does not by itself make an organisation compliant with UK GDPR, the Data Protection Act 2018 or any regulatory framework.

SECURITY BY DESIGN

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DESIGN CONSIDERATIONS



DATA MINIMISATION

Only what is clinically and legally necessary is collected.



ACCESS CONTROL

Role-based permissions restrict clinical records to those with a legitimate reason.



AUTHENTICATION

Secure sign-in, with multi-factor authentication available where appropriate.



ENCRYPTION

Encryption in transit and appropriate controls for data at rest.



AUDIT TRAILS

Access, amendment and export of records can be logged for governance.



RETENTION & DELETION

Defined retention aligned to your record-keeping standards, with a controlled route to deletion.



SECURE HOSTING

Hosting arrangements including UK or EEA data residency where that is your requirement.



BACKUP & RESTORE

Backup arrangements and tested restoration procedures agreed at specification.

STAFF SCHEDULING & AVAILABILITY APP

The right people. Right skills. Right time.



A rostering and availability platform where staff record when they can work, managers build and publish shifts, and the system matches people to roles based on the qualifications you require.

Most event medical and independent ambulance providers staff their events through group chats and spreadsheets. Shifts are offered to everyone at once, acceptances arrive out of order, someone is double-booked, and the person holding the rota spends their evenings reconciling messages. Meanwhile nobody can say quickly whether the clinician allocated to Saturday still holds a valid qualification.

The scheduling logic is built around your operating model — how far ahead you plan, how you allocate, whether shifts are offered openly or assigned directly, and what qualification requirements attach to each role.

ILLUSTRATIVE INTERFACE — CONFIGURED TO YOUR BRAND

AT A GLANCE

PLATFORM

Web and mobile, responsive across desktop, tablet and phone.

USERS

Role-based access, with roles and permissions defined at specification.

BRANDING

Your logo, colours, terminology and domain applied throughout.

HOSTING

Hosting and data residency options discussed and agreed before deployment.

YOUR SOFTWARE. YOUR BRAND.

IDEAL FOR

Event medical providers

Bank & flexible workforces

Independent ambulance services

Organisations covering multiple events per weekend

Providers with mixed skill requirements

Companies reducing rota administration

POWERFUL FEATURES. BUILT AROUND YOU.

Each capability below is configurable. What is included, how it behaves and what it is called are defined during specification for your organisation.



STAFF AVAILABILITY

Staff record availability from their phone, giving planners a real picture rather than an assumed one.



SHIFT CREATION

Build shifts against events, locations and dates, defining the roles and numbers required.



ROLE REQUIREMENTS

Specify how many paramedics, technicians, EMTs, first aiders or drivers each event needs.



QUALIFICATION MATCHING

Match staff against role requirements using qualification data, so people are not allocated to roles they cannot fill.



OPEN SHIFTS

Publish shifts to eligible staff and let them apply or accept, rather than messaging everyone individually.



ACCEPT & DECLINE WORKFLOWS

Clear acceptance, decline and withdrawal routes with the response recorded against the shift.



NOTIFICATIONS

Configurable alerts for new shifts, allocations, changes and reminders ahead of the working day.



STAFFING GAP VISIBILITY

See unfilled roles across the coming period so gaps are addressed early rather than on the morning.



CALENDAR VIEWS

Personal and organisational calendar views covering days, weeks and events.



MOBILE STAFF PORTAL

Staff see upcoming shifts, locations, timings, briefing information and their own history in one place.



REPORTING

Fill rates, hours worked, decline patterns and allocation history to support planning and payroll processes.



CUSTOM BRANDING

Presented in your identity, so staff experience it as your system rather than a third-party product.

WHAT COULD THIS MEAN FOR YOUR ORGANISATION?

LESS ROTA ADMINISTRATION

Availability, offers and acceptances are captured once, in structure, instead of reconstructed from messages.

FASTER SHIFT FILLING

Eligible staff are notified immediately and can accept in a tap.

BETTER WORKFORCE VISIBILITY

Planners see who is available, who is allocated and where the gaps sit.

REDUCED MESSAGING DEPENDENCY

Operational staffing moves out of group chats and into a system with a record.

FEWER ALLOCATION ERRORS

Qualification matching reduces the risk of placing someone in a role they are not able to cover.

BETTER STAFF EXPERIENCE

Clinicians see their shifts, timings and locations without asking, which supports retention.

BUILT AROUND YOUR SERVICE

Role definitions, qualification rules, allocation methods, notification timings, approval steps, calendar structures and reporting are all shaped around how your organisation plans and staffs its work.

SECURITY BY DESIGN

Security, privacy and access requirements are considered from the earliest stages of each bespoke project rather than being treated as an afterthought.



SECURITY & DATA PROTECTION

Scheduling systems process personal data about staff, including contact details, availability patterns, qualifications and, potentially, reasons for unavailability which could reveal health information — special category data under UK GDPR requiring additional safeguards. The system is designed so that such reasons are either not collected or are restricted to a small number of authorised users. Role-based permissions govern what colleagues can see about one another, secure authentication protects accounts, data is encrypted in transit, administrative actions are logged, and retention of historic rota data is defined rather than left open-ended.

The final data protection position for any deployment depends on the hosting architecture selected, the categories of data actually processed, the integrations required, the user roles defined, your retention rules and your own organisational policies. Controller and processor responsibilities are established in writing before launch, and Data Processing Agreements are put in place where required. Software supports compliance; it does not create it. Purchasing a system does not by itself make an organisation compliant with UK GDPR, the Data Protection Act 2018 or any regulatory framework.

BUILT FOR YOUR ORGANISATION

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BESPOKE PRICING — PLEASE CONTACT

Thomas.Downie@theprehospitalclassroom.co.uk

FOR YOUR BESPOKE QUOTE

EVENT CONTROL & DIGITAL RUN LOG

Every decision. Every incident. Every timestamp.

A digital run log for event control: a single, timestamped operational record of incidents, deployments, radio traffic, decisions, patient movements and resource changes, recorded live and exportable as a professional post-event report.

The paper run log has served event medicine for decades, and its weaknesses are well known. Only one person can write in it, entries are made retrospectively when control gets busy, handwriting fails under pressure, and if the log is later required for an investigation, an insurer or a licensing authority, its evidential quality depends entirely on how disciplined the controller was at three in the morning.

A digital log allows several control users to record simultaneously, applies a reliable timestamp to every entry, and makes the record searchable during the event as well as after it. Categories, entry types and report formats are configured around your control room procedures and the requirements of the venues you work with.



ILLUSTRATIVE INTERFACE — CONFIGURED TO YOUR BRAND

AT A GLANCE

PLATFORM

Web and mobile, responsive across desktop, tablet and phone.

USERS

Role-based access, with roles and permissions defined at specification.

BRANDING

Your logo, colours, terminology and domain applied throughout.

HOSTING

Hosting and data residency options discussed and agreed before deployment.

YOUR SOFTWARE. YOUR BRAND.

IDEAL FOR

Festival & large event control rooms

Multi-agency event operations

Stadium & venue medical teams

Providers working under licensing conditions

Organisations delivering client debriefs

Events requiring evidential records

POWERFUL FEATURES. BUILT AROUND YOU.

Each capability below is configurable. What is included, how it behaves and what it is called are defined during specification for your organisation.



LIVE OPERATIONAL LOG

A running, timestamped log capturing everything of operational significance as it happens.



CATEGORISED ENTRIES

Incidents, deployments, radio messages, patient movements, decisions and general notes, using your own categories.



MULTIPLE CONTROL USERS

Several controllers can log concurrently, with each entry attributed to the person who made it.



INCIDENT RECORDING

Record incidents with status, resource assignment, outcome and closure, linked to related log entries.



DEPLOYMENT TRACKING

Log which resources were sent where, when they went and when they cleared.



PATIENT MOVEMENTS

Track flow between treatment areas, hospitals and discharge points without holding unnecessary clinical detail.



EVENT SITE MAP

Reference a site plan with key locations, posts and points of interest where configured for the event.



RESOURCE OVERVIEW

Live counts of posts, units, staff and specialist assets against establishment.



SEARCH & FILTERING

Find every entry relating to a location, a unit, a category or a period, during the event or afterwards.



FULL AUDIT TRAIL

Amendments are recorded rather than overwriting the original, preserving the evidential value of the log.



HANDOVER SUPPORT

Incoming controllers can review recent activity and open matters rather than relying on a verbal brief.



EXPORTABLE EVENT REPORT

Produce a structured post-event report for clients, venues, licensing authorities and internal review.

WHAT COULD THIS MEAN FOR YOUR ORGANISATION?

A SINGLE OPERATIONAL RECORD

One authoritative log rather than several partial accounts held by different people.

IMPROVED SITUATIONAL AWARENESS

Everyone in control is looking at the same current picture.

BETTER HANDOVERS

Shift changes are supported by a readable record of what has happened and what remains open.

CLEAR CHRONOLOGY

Reliable timestamps produce a defensible sequence of events.

STRONGER POST-EVENT EVIDENCE

A complete record is available immediately if an incident is later scrutinised.

IMPROVED REPORTING

Client debriefs draw on structured data rather than a photographed paper log.

BUILT AROUND YOUR SERVICE

Entry categories, incident types, resource structures, site map content, user roles and the format of the exported event report are all configured around your control room procedures and client requirements.

SECURITY BY DESIGN

Security, privacy and access requirements are considered from the earliest stages of each bespoke project rather than being treated as an afterthought.



SECURITY & DATA PROTECTION

An event log records operational information and the actions of named staff, and will sometimes contain limited detail about members of the public who required assistance — including, potentially, health information, which is special category personal data under UK GDPR. The system is designed to keep clinical detail in the appropriate clinical record rather than in the operational log, supporting data minimisation. Role-based permissions, secure authentication, encryption in transit, non-destructive amendment history, defined retention and controlled export are all considered as part of design.

The final data protection position for any deployment depends on the hosting architecture selected, the categories of data actually processed, the integrations required, the user roles defined, your retention rules and your own organisational policies. Controller and processor responsibilities are established in writing before launch, and Data Processing Agreements are put in place where required. Software supports compliance; it does not create it. Purchasing a system does not by itself make an organisation compliant with UK GDPR, the Data Protection Act 2018 or any regulatory framework.

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BESPOKE PRICING — PLEASE CONTACT

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FOR YOUR BESPOKE QUOTE

RECRUITMENT & STAFF ONBOARDING PORTAL

From application to operational. One seamless journey.



An end-to-end portal covering job advertisement, application, shortlisting, interview stages, document collection, verification, onboarding tasks, policy sign-off and account activation, with a manager dashboard showing where every candidate sits.

Recruitment in this sector is rarely the bottleneck; onboarding is. Applications arrive by email, documents arrive in fragments over several weeks, DBS and qualification evidence is chased repeatedly, and a clinician who was keen in March is unavailable by June. Meanwhile no single person can say what is outstanding for a given candidate without opening a mailbox and a folder.

A structured pipeline makes the process visible to everyone. Candidates know what is required and what remains outstanding; managers see progress without asking; and the organisation can demonstrate that the same checks were applied consistently to every appointment.

ILLUSTRATIVE INTERFACE — CONFIGURED TO YOUR BRAND

AT A GLANCE

PLATFORM

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BRANDING

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HOSTING

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YOUR SOFTWARE. YOUR BRAND.

IDEAL FOR

Growing ambulance providers

Event medical companies recruiting seasonally

Organisations with bank workforces

Providers with high onboarding volumes

Companies standardising pre-employment checks

Organisations preparing for inspection

POWERFUL FEATURES. BUILT AROUND YOU.

Each capability below is configurable. What is included, how it behaves and what it is called are defined during specification for your organisation.



ONLINE APPLICATIONS

Custom application forms per role, capturing structured information rather than free-form CVs and covering emails.



APPLICANT TRACKING

Move candidates through defined stages — new, under review, shortlisted, interview, offer, onboarding, active.



SHORTLISTING & SCORING

Record assessment against defined criteria so selection decisions are documented and consistent.



INTERVIEW STAGES

Schedule and record interviews, panel notes and outcomes against the candidate record.



DOCUMENT UPLOAD

Candidates upload identity, right-to-work, qualification and reference evidence directly and securely.



QUALIFICATION VERIFICATION

Record verification of certificates, registrations and expiry dates as part of the pre-employment process.



DBS INFORMATION

Capture DBS status and dates in line with your own policy and retention rules.



ONBOARDING CHECKLISTS

Task-based onboarding so both candidate and manager can see exactly what remains outstanding.



POLICIES & E-SIGNATURE

Issue policies and contractual documents for electronic acknowledgement, with versions and dates retained.



INDUCTION TRAINING

Assign and track induction modules and mandatory training as part of the onboarding pathway.



MANAGER APPROVAL

Defined approval gates before a candidate can be activated for operational deployment.



STAFF ACTIVATION

On completion, the record can flow into your workforce or compliance system rather than being re-keyed.

WHAT COULD THIS MEAN FOR YOUR ORGANISATION?

A MORE PROFESSIONAL PROCESS

Candidates experience an organised employer, which matters when clinicians have options.

LESS ADMINISTRATION

Automated task lists and reminders replace manual chasing by email and telephone.

FASTER ONBOARDING

Clear outstanding-items visibility shortens the gap between offer and first shift.

CLEAR PROGRESS VISIBILITY

Managers see the pipeline without requesting a status update.

MORE CONSISTENT CHECKS

The same pre-employment requirements are applied to every candidate, every time.

EASIER AUDITING

Evidence that checks were completed is retained against the individual and readily retrievable.

BUILT AROUND YOUR SERVICE

Application forms, pipeline stages, document requirements, verification steps, onboarding task lists, approval gates and notification rules are configured around your recruitment policy and governance requirements.

SECURITY BY DESIGN

Security, privacy and access requirements are considered from the earliest stages of each bespoke project rather than being treated as an afterthought.



SECURITY & DATA PROTECTION

Recruitment portals process a significant volume of personal data about candidates, much of it sensitive. Identity documents, right-to-work evidence, criminal records information and occupational health responses attract particular attention: criminal offence data is subject to Article 10 of the UK GDPR and section 10 of the Data Protection Act 2018, while health information is special category data requiring an Article 9 condition. The system is designed to restrict this material to a small number of authorised users, to require secure authentication, to encrypt data in transit, to apply appropriate storage controls and to log access to sensitive records.

Retention is particularly important for unsuccessful applicants, and the system supports defined retention periods with a controlled route to deletion once those periods expire. The final data protection position for any deployment depends on the hosting architecture selected, the categories of data actually processed, the integrations required, the user roles defined, your retention rules and your own organisational policies. Controller and processor responsibilities are established in writing before launch, and Data Processing Agreements are put in place where required. Software supports compliance; it does not create it. Purchasing a system does not by itself make an organisation compliant with UK GDPR, the Data Protection Act 2018 or any regulatory framework.

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BESPOKE PRICING — PLEASE CONTACT

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FOR YOUR BESPOKE QUOTE

11 ASSET CONTROL

MEDICAL EQUIPMENT & STOCK MANAGEMENT

Know what you've got. Know where it is.

A stock and equipment platform covering live quantities, storage and vehicle locations, batch numbers, expiry dates, movements, suppliers and purchase orders, with barcode or QR scanning to make issuing and receiving fast enough that people actually do it.

Consumables management is a persistent drain on providers of every size. Stock is spread across a store, several vehicles and a number of response bags. Nobody knows the true quantity of anything. Items expire in a bag that has not been opened since the last event, orders are placed on instinct, and the first indication of a shortage is a crew finding an empty pouch at scene.

Because kit lists, storage structures and ordering processes differ enormously between providers, the hierarchy, categories, minimum levels and alerting are all configured around your actual estate rather than a generic warehouse model.



IDEAL FOR

- Independent ambulance services
- Event medical providers
- Multi-vehicle operations
- Providers managing controlled stock levels
- Organisations reducing wastage
- Services with audit obligations

ILLUSTRATIVE INTERFACE — CONFIGURED TO YOUR BRAND

AT A GLANCE

- PLATFORM**
Web and mobile, responsive across desktop, tablet and phone.
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Role-based access, with roles and permissions defined at specification.
- BRANDING**
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- HOSTING**
Hosting and data residency options discussed and agreed before deployment.

POWERFUL FEATURES. BUILT AROUND YOU.

Each capability below is configurable. What is included, how it behaves and what it is called are defined during specification for your organisation.



LIVE STOCK LEVELS

Current quantities by item and location, updated as stock is issued, received and adjusted.



EQUIPMENT LOCATIONS

Track items across the main store, sub-stores, vehicles, response bags and kit sets.



BATCH & LOT TRACKING

Record batch or lot numbers so affected items can be identified quickly if a recall or safety notice is issued.



EXPIRY MANAGEMENT

Hold expiry dates with configurable warning windows, and see what falls due across the coming period.



QR & BARCODE SCANNING

Scan items in and out from a phone or tablet, cutting the time and error rate of manual entry.



VEHICLE & KIT ALLOCATION

Assign stock to specific vehicles and bags, and check the contents against a defined kit list.



STOCK MOVEMENTS

A full history of issues, receipts, transfers and adjustments, attributable to a named user.



LOW-STOCK ALERTS

Minimum levels per item and location, with notifications before you run out rather than after.



SUPPLIERS

Hold supplier details, catalogue references and pricing against items to support ordering.



PURCHASE ORDERS

Raise and track purchase orders, and receive stock against them so quantities update automatically.



USAGE HISTORY

Understand what is genuinely consumed over time, supporting realistic budgeting and par levels.



REPORTS & EXPORT

Stock valuation, expiry exposure, wastage and consumption reports, exportable for finance and governance.

WHAT COULD THIS MEAN FOR YOUR ORGANISATION?

REDUCED WASTAGE

Expiry visibility allows stock to be rotated and used before it has to be written off.

BETTER STOCK CONTROL

Real quantities replace estimates, so ordering is based on evidence rather than instinct.

FEWER EXPIRED ITEMS IN SERVICE

Structured expiry checks make it far less likely that out-of-date stock reaches a patient.

IMPROVED KIT READINESS

Bags and vehicles can be checked against a defined list rather than a mental one.

CLEAR STOCK HISTORY

Movements are recorded and attributable, supporting investigation and audit.

BETTER FINANCIAL PLANNING

Consumption data makes consumables budgeting considerably more predictable.

BUILT AROUND YOUR SERVICE

Item catalogues, location hierarchies, kit lists, minimum levels, alert thresholds, supplier data, purchase order formats and reporting are configured around your estate, your suppliers and your procurement process.

SECURITY BY DESIGN

Security, privacy and access requirements are considered from the earliest stages of each bespoke project rather than being treated as an afterthought.



SECURITY & DATA PROTECTION

This platform primarily processes asset and inventory data rather than personal data, but it does record which member of staff performed each movement, check or adjustment — information that identifies individuals and is therefore subject to UK GDPR. Where usage is recorded against a specific incident or patient episode, additional care applies, as that linkage can constitute health information and attract special category safeguards. Access controls, role-based permissions, secure authentication, encryption in transit, audit logging of adjustments and defined retention arrangements are all considered as part of design.

The final data protection position for any deployment depends on the hosting architecture selected, the categories of data actually processed, the integrations required, the user roles defined, your retention rules and your own organisational policies. Controller and processor responsibilities are established in writing before launch, and Data Processing Agreements are put in place where required. Software supports compliance; it does not create it. Purchasing a system does not by itself make an organisation compliant with UK GDPR, the Data Protection Act 2018 or any regulatory framework.

BUILT FOR YOUR ORGANISATION

Every organisation works differently. Rather than forcing your team into a rigid off-the-shelf system, we can design your solution around your workflows, branding, users and operational requirements. Every project is individually scoped based on functionality, complexity, integrations, number of users and deployment requirements.

BESPOKE PRICING — PLEASE CONTACT

Thomas.Downie@theprehospitalclassroom.co.uk

FOR YOUR BESPOKE QUOTE

AMBULANCE FLEET MANAGEMENT SYSTEM

Your entire fleet. One intelligent dashboard.

AMBULANCE FLEET MANAGEMENT SYSTEM

Your entire fleet. One intelligent dashboard.

- VEHICLE OVERVIEW**
See all vehicles, status, location & availability.
- MAINTENANCE TRACKING**
Service, MOT, repairs & inspections in one place.
- DAILY CHECKS**
Digital walkaround checks with photo evidence.
- DEFECTS & ACTIONS**
Log defects, assign actions & track to resolution.
- EQUIPMENT & INVENTORY**
Track onboard equipment, stock & expiry dates.
- REPORTS & COMPLIANCE**
Custom reports, compliance checks & audit history.
- SAFE FLEET. COMPLIANT FLEET. READY WHEN IT MATTERS MOST.**

COMPLETE FLEET OVERVIEW
All vehicles at a glance

AUTOMATED REMINDERS
Never miss a service, MOT or inspection

REDUCE DOWNTIME
Proactive maintenance keeps you on the road

STAY COMPLIANT
Meet regulations & pass audits

COST SAVING INSIGHTS
Track costs, fuel & performance

MOBILE ACCESS
Manage your fleet from anywhere

MANAGE SMARTER. STAY COMPLIANT. KEEP MOVING.
THE COMPLETE FLEET MANAGEMENT SOLUTION FOR MEDICAL TRANSPORT & EVENT PROVIDERS.

YOUR LOGO

Fleet Dashboard
Overview of all vehicles and fleet status

Total Vehicles: 18
Available: 7
In Use: 8
Out of Service: 3

+ Add Vehicle

SERVICE DUE SOON
4
Next 30 days

MOT DUE SOON
2
Next 30 days

DEFECTS OPEN
6
Requires attention

EXPIRING ITEMS
12
Next 30 days

Vehicle Overview

Vehicle	Type	Status	Location	Next Service	MOT Due
AMB-01	Mercedes Sprinter	In Use	Manchester	18/06/2025	22/04/2025
AMB-02	Renault Master	Available	Liverpool	03/06/2025	10/09/2025
AMB-03	Mercedes Sprinter	In Use	Chester	12/06/2025	16/08/2025
AMB-04	Ford Transit	Out of Service	Workshop	-	09/08/2025
AMB-05	Mercedes Sprinter	Available	Wirral	25/06/2025	01/09/2025

Maintenance Overview

Recent Activity

Compliance

Maintenance Calendar

May 2025

1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

BUILT FOR AMBULANCE & EVENT MEDICAL PROVIDERS

AMB-01
Mercedes Sprinter

Overview
Maintenance
Checks
Documents

Registration: MK21 ABC
Location: Manchester Event
Driver: J. Smith
Mileage: 82,456 miles
Fuel Level: 3/4
Next Service: 18/06/2025 (in 32 days)
MOT Due: 22/04/2025 (in 92 days)

Start Daily Check
Report Defect

A complete fleet record covering vehicles, availability, MOT and servicing dates, maintenance and repair history, daily checks, defects, mileage, fuel, onboard equipment and vehicle documentation, with automated reminders ahead of every deadline.

Fleet administration tends to live in a wall planner, a spreadsheet and a drawer of invoices. It functions until a vehicle is off the road unexpectedly, an MOT is missed, or an insurer or client asks for maintenance history that would take a fortnight to assemble. For a provider running vehicles that clients depend upon, unplanned downtime is both an operational and a commercial problem.

Bringing the whole picture into one place changes the nature of fleet management from reactive to planned. Servicing can be scheduled around the events diary rather than against it, and the cost of keeping each vehicle on the road becomes visible.

ILLUSTRATIVE INTERFACE — CONFIGURED TO YOUR BRAND

AT A GLANCE

PLATFORM

Web and mobile, responsive across desktop, tablet and phone.

USERS

Role-based access, with roles and permissions defined at specification.

BRANDING

Your logo, colours, terminology and domain applied throughout.

HOSTING

Hosting and data residency options discussed and agreed before deployment.

YOUR SOFTWARE. YOUR BRAND.

IDEAL FOR

Private ambulance operators

Patient transport services

Event medical providers

Organisations with mixed fleets

Providers managing leased vehicles

Services with contractual availability obligations

POWERFUL FEATURES. BUILT AROUND YOU.

Each capability below is configurable. What is included, how it behaves and what it is called are defined during specification for your organisation.



VEHICLE DATABASE

A complete record per vehicle covering registration, type, conversion, ownership, specification and history.



AVAILABILITY STATUS

See at a glance which vehicles are available, in use, restricted or off the road, and why.



MOT & TAX REMINDERS

Hold statutory dates with configurable advance warnings, so deadlines are planned for rather than discovered.



SERVICING SCHEDULE

Track service intervals by date or mileage and plan work around operational commitments.



MAINTENANCE & REPAIRS

Record work carried out, by whom, at what cost, with invoices and documentation attached.



DAILY CHECKS

Digital walkaround checks with photographic evidence, feeding directly into vehicle status.



DEFECT MANAGEMENT

Log defects, assign responsibility, set severity and track through to resolution.



MILEAGE & FUEL

Capture mileage and fuel data to support cost reporting and service interval tracking.



EQUIPMENT REGISTER

Record onboard equipment against each vehicle, including expiry and service dates where relevant.



VEHICLE DOCUMENTS

Store V5C details, insurance, MOT certificates, conversion documentation and warranty information in one place.



MAINTENANCE CALENDAR

A forward view of all planned work across the fleet, so nothing collides with the events diary.



REPORTING

Downtime, cost per vehicle, defect trends and compliance status, exportable for management reporting.

WHAT COULD THIS MEAN FOR YOUR ORGANISATION?

REDUCED DOWNTIME

Planned maintenance around the operational diary keeps more vehicles available when they are needed.

BETTER FLEET OVERSIGHT

Managers see the true condition and status of the fleet without assembling it by hand.

CENTRALISED RECORDS

Documents, invoices, checks and history sit against the vehicle rather than in several filing systems.

FEWER MISSED DEADLINES

Automated reminders for MOT, servicing and inspections replace reliance on memory.

BETTER MAINTENANCE PLANNING

Historic data supports realistic planning and sensible replacement decisions.

STRONGER ACCOUNTABILITY

Checks, defects and actions are attributable to named individuals with dates attached.

BUILT AROUND YOUR SERVICE

Vehicle categories, check content, defect severities, service intervals, reminder windows, cost structures and reporting formats are configured around your fleet composition and maintenance arrangements.

SECURITY BY DESIGN

Security, privacy and access requirements are considered from the earliest stages of each bespoke project rather than being treated as an afterthought.



SECURITY & DATA PROTECTION

Fleet systems process asset data alongside personal data relating to staff — including who completed each check, who reported each defect and, where required, driver information such as licence categories and entitlements. Driver licence and endorsement data requires careful handling and should be collected only where there is a clear operational need. Role-based permissions restrict who can see driver information, secure authentication protects accounts, data is encrypted in transit, significant actions are logged and retention periods are defined rather than left indefinite.

The final data protection position for any deployment depends on the hosting architecture selected, the categories of data actually processed, the integrations required, the user roles defined, your retention rules and your own organisational policies. Controller and processor responsibilities are established in writing before launch, and Data Processing Agreements are put in place where required. Software supports compliance; it does not create it. Purchasing a system does not by itself make an organisation compliant with UK GDPR, the Data Protection Act 2018 or any regulatory framework.

BUILT FOR YOUR ORGANISATION

Every organisation works differently. Rather than forcing your team into a rigid off-the-shelf system, we can design your solution around your workflows, branding, users and operational requirements. Every project is individually scoped based on functionality, complexity, integrations, number of users and deployment requirements.

BESPOKE PRICING — PLEASE CONTACT

Thomas.Downie@theprehospitalclassroom.co.uk

FOR YOUR BESPOKE QUOTE

CUSTOMISATION

YOUR SOFTWARE. YOUR BRAND.

Every interface shown in this catalogue carries a placeholder marked **YOUR LOGO**. That is deliberate. These are illustrations of what can be built, and in a live deployment that space carries your identity — not ours.

Staff and clients should experience the system as part of your organisation. When a clinician opens the app before a shift, or an event organiser logs in to check a booking, what they see should look and read like your service.

Customisation is not limited to appearance. Terminology, form content, user roles, dashboard layout, email templates and report formats can all be shaped to your organisation, so the system reflects the way you already describe your own work.

COMMONLY CUSTOMISED

- Company logo
- Brand colours
- Company terminology
- Custom domain or subdomain
- Forms
- Workflows
- User roles
- Dashboard configuration
- Email templates
- Reports



PLACEHOLDER BRANDING SHOWN

Not every customisation is automatically included in every project. The final specification, including which elements are branded and configured, is agreed during consultation.

**CUSTOM BUILT.
FULLY BRANDED.
ENTIRELY YOURS.**

GOVERNANCE

SECURITY, PRIVACY & RESPONSIBLE DEVELOPMENT

The systems described in this catalogue may process operational data, staff records, customer information and, in some cases, clinical information about patients. Health data is special category personal data under the UK GDPR and attracts additional obligations and safeguards.

We treat data protection as a design activity. Before development begins we establish what personal data a system will process, whether any of it falls into a special category, who acts as controller and who acts as processor, what lawful basis applies and how long records need to be retained. Those answers shape the build rather than being documented afterwards.

We are equally clear about the limits. We do not claim that our software is CQC compliant, GDPR certified, NHS approved or guaranteed secure, and we would encourage any provider to treat a supplier making those claims with caution.

A SHARED RESPONSIBILITY

Compliance is an organisational responsibility, not a product feature. Technology can support your obligations — through access control, audit trails, retention management and secure design — but purchasing software does not by itself make an organisation compliant with any regulatory framework. Policies, training, governance and oversight remain yours.



UK GDPR & DPA 2018

Requirements under UK data protection law are considered from discovery onwards, not retrofitted before launch.



PRIVACY BY DESIGN

Systems are designed to collect the minimum necessary and to make privacy the default position.



SECURITY BY DESIGN

Authentication, permissions and protective controls form part of the architecture rather than an add-on.



DATA MINIMISATION

Every field is justified. If a system does not need it, the system should not ask for it.



ACCESS CONTROLS

Role-based permissions so users see what their role requires and no more.



AUTHENTICATION

Secure sign-in, with multi-factor authentication available where the risk profile warrants it.



AUDITABILITY

Logging of significant access and change, supporting investigation and governance.



ENCRYPTION

Encryption in transit as standard, with appropriate controls applied to stored data.



BACKUPS & CONTINUITY

Backup arrangements and business continuity considerations agreed as part of deployment.



RETENTION & DELETION

Defined retention periods with a controlled route to deletion when they expire.



SECURE HOSTING

Hosting options discussed openly, including data residency where that matters to you.



DIPIAS WHERE APPROPRIATE

Where processing is likely to be high risk, we will say so and recommend an assessment.

THE PROCESS

FROM IDEA TO LAUNCH

A structured route from first conversation to a working platform. Each stage produces something you can see and agree before the next begins.



01

DISCOVERY

We spend time understanding the organisation, the people involved and the problem you are actually trying to solve.



02

SPECIFICATION

Functionality, users, roles and workflows are agreed and documented so both sides know precisely what is being built.



03

DESIGN

Interface, branding and user experience are designed around your identity and the way your teams work.



04

DEVELOPMENT

The platform is built and configured, with progress shared as work proceeds rather than only at the end.



05

TESTING

Functionality and workflows are tested against the specification, including by the people who will use them.



06

DEPLOYMENT & SUPPORT

Launch, onboarding and ongoing support arrangements, agreed in advance and set out in writing.



Every project is different, so timescales are confirmed following discovery and specification — never quoted before we understand what is being built.

NEXT STEP

LET'S BUILD SOMETHING AROUND YOUR SERVICE.

Whether you need a complete operational platform, a simple internal tool or an idea that doesn't exist yet, speak to us about creating a digital solution built specifically around your organisation.

BESPOKE SOFTWARE

WEB APPS

MOBILE APPS

PORTALS

WEBSITES

OPERATIONAL SYSTEMS



EFFICIENT

Streamline your workflow and reduce the time taken to respond to incidents.

SITUATIONAL AWARENESS

Live overview of your incident response.

TEAM COMMUNICATION

Keep everyone informed in real time.

AUDIT TRAIL

Full timestamped activity log.

EXPORT REPORTS

Professional reports in one click.

REQUEST A BESPOKE QUOTE

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THE PRE-HOSPITAL CLASSROOM

Changing the way pre-hospital emergency care is taught.